

Telecom Egypt launches VoLTE service in Egypt through its 4G network

Cairo, 29 July 2021: Telecom Egypt launches voice over LTE (VoLTE) service in Egypt through its 4G network in cooperation with key technology players and handsets providers like Ericsson, Nokia and Huawei. The new technology offers a high quality and convenient voice service that can connect up to five times faster than conventional voice calls and allow for simultaneously making voice calls while using 4G data services, without neither affecting the quality of the calls nor the speed of the data connection.

Telecom Egypt's state of the art 4G network following the latest international standards of 3GPP LTE-advanced 3 that include "Carrier Aggregation" and "Massive MIMO," enables it to provide its customers with the optimum quality and speed available, besides being 5G ready.

It is worth mentioning that the NTRA has lately authorized VoLTE services in the Egyptian market.

Adel Hamed, TE's Managing Director and Chief Executive Officer, commented:

"We are very pleased with launching VoLTE service in Egypt in collaboration with our partners of success as it portrays our eagerness to solidify our presence in the Egyptian market through providing excellent services and the best customers' experience. Telecom Egypt leverages on its unique mobile bandwidth coverage, having spectrum in the 700MHz, 1800MHz, and 2600MHz bands, in addition to its latest customer experience monitoring systems to measure and improve the quality of services provided."

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About Telecom Egypt

Telecom Egypt is the first total telecom operator in Egypt providing all telecom services to its customers including fixed and mobile voice and data services. Telecom Egypt has a long history serving Egyptian customers for over 160 years maintaining a leadership position in the Egyptian telecom market by offering its enterprise and consumer customers the most advanced technology, reliable infrastructure solutions and the widest network of submarine cables. Aside from its mobile operation "WE", the company owns a 45% stake in Vodafone Egypt. Telecom Egypt's shares and GDRs (Ticker: ETEL.CA; TEEG.LN) are traded on The Egyptian Exchange and the London Stock Exchange. Please refer to Telecom Egypt's full financial disclosure on ir.te.eg

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